

Accessibility Policy

Last updated: 18 May 2026

Our Commitment

The Consultancy World is dedicated to providing an inclusive and accessible experience for all individuals who interact with our website, services, and resources, regardless of disability. We strive to ensure that our website and digital platforms are usable and accessible to everyone, including those with visual, auditory, motor, or cognitive disabilities.

1. Web Accessibility Standards

We aim to adhere to the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA success criteria, which are internationally recognised standards for web accessibility. Further information about WCAG 2.1 Level AA is available at <https://www.w3.org/TR/WCAG21/>.

Our ongoing efforts to meet these standards include:

- **Keyboard Navigation:** Our website can be navigated using a keyboard alone.
- **Screen Reader Compatibility:** Our content is compatible with screen readers.
- **Clear and Consistent Layout:** Our website has a clear and consistent layout that is easy to understand and navigate.
- **Alternative Text for Images:** We provide descriptive alt text for all images.
- **Captions and Transcripts:** We provide captions for videos and transcripts for audio content where applicable.
- **Colour Contrast:** We use colour combinations that meet WCAG contrast ratio standards.
- **Resizable Text:** Users can adjust the font size on our website to their preferences.
- **Clear and Simple Language:** We use clear and straightforward language to make our content accessible to all.

2. Third-Party Content

Where our website links to or embeds content from third-party websites or platforms, we are not responsible for the accessibility of that third-party content. We will, however, make reasonable efforts to select providers who prioritise accessibility.

3. Feedback and Continuous Improvement

We welcome feedback to help us identify and address accessibility barriers. If you need assistance accessing our website or services, please contact us at support@theconsultancy.world. We are committed to continuous improvement and will use your feedback to enhance the accessibility of our offerings.

4. Grievance Procedure

If you have a complaint about the accessibility of our website or services, please follow our standard complaints procedure, which is available on our website.

5. Regular Audits and Testing

We conduct regular accessibility audits and testing of our website to identify and address potential barriers, using a combination of automated tools and manual testing to ensure our content meets WCAG 2.1 Level AA standards.

6. Training

We provide ongoing training to our team on accessibility best practices, including:

- Understanding the Equality Act 2010 and its requirements.
- Identifying and proactively addressing barriers to accessibility.
- Effective communication strategies for interacting with individuals with disabilities.
- Creating accessible content and communications.
- Providing reasonable adjustments as required by law.

7. Legal Compliance

We are committed to complying with the UK Equality Act 2010, the Public Sector Bodies Accessibility Regulations 2018, and the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA.

Contact Us

If you have any questions or concerns about this policy, please contact us:

- Email: support@theconsultancy.world
- Website: www.theconsultancy.world

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